



Overnight Pallet Network Freight – Insurance Cover

Freight is covered under FTA Conditions of Carriage. Under those conditions our maximum liability to you is £1.30 per kilo and our standard insurance covers this liability.

If you wish to extend those liability limits you can pay for additional liability insurance as follows:

- **ADDITIONAL INSURANCE**

For an extra payment of £2.50 per pallet, the goods are insured at a rate of £5.00 per kilo against our liability to you under our terms and conditions of carriage.

- **EXTENDED INSURANCE**

For an extra payment of £5.00 per pallet, the goods are insured at a rate of £10.00 per kilo. We would advise you calling us if you intend sending high value goods through our overnight pallet network to discuss your options.

There are however, certain criteria that must be adhered to, in relation to Additional and Extended Insurance cover:

- The goods cannot overhang the pallet in any way
- The goods must be placed within the confines of the pallet and must be wrapped and safely secured by the customer.
- Ideally the goods should be banded.
- Goods must be on a 4 way access pallet.

Failure to declare correct pallet dimensions and weight could result in liability being denied.

If you require all-risks or comprehensive insurance you must arrange suitable insurance directly yourself with your own insurers.

Please be aware by choosing to send a pallet through a Pallet Distribution Network, this means from point of collection to point of delivery, the goods are handled a minimum of six times either by fork lift or pump truck, which is why it is essential the goods are packed correctly. Please note that in the event of the goods being damaged, if the packaging requirements are not adhered to, the insurance could be invalidated.

When your goods are delivered, the person responsible for accepting and signing for the goods should make a brief examination of the outer packaging and if necessary unpack the consignment and check it fully. If any damage is suspected or apparent, the delivery note should be marked accordingly. The word "unchecked" will not be accepted as a claused delivery. We will not consider a claim for damages or loss when a clean or clear proof of delivery is produced. Any discrepancies at the delivery point must be reported in writing within 3 days from date of delivery. Failure to notify us within these times may result in insurance cover being reduced or refused.